By Regd. Post/Courier/By hand

## Grievance Redressal Forum TPWODL, BURLA

Quarter No: SD-6/2, Sourav Vihar, Near NAC College, Burla, Sambalpur, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satapathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)

Ref: GRF/Burla/Div/JED/ (Final Order)/ 2196 (4)

Date: 30/12/24

Present:

Sri A.K.Satpathy, President.

Sri B.Mahapatra (Co-opted Wember),

Sri A.P.Sahu Member(Finance).

	Case No.	BRL/709/2024				C	· · · · · · · · · · · · · · · · · · ·	
		Name & Address		umer No	Contact No. 8280961573 8280297809			
}	Complainant/s	Alekha Bagh C/O-Aoita Bagh At/Po-K.Jamankira Dist- Sambalpur-768227	4132-3	501-0645				
3	Respondent/s	SDO (E), KUCHINDA, TPWODL, Jharsuguda  Division  J.E.D, TPWODL,  Jharsuguda						
4	Date of Application	25.09.2024						
	In the matter of-	1. Agreement/Termination	X	2. Billing I	2. Billing Disputes 4. Contract Demand Connected Load			
		3. Classification/Reclassification of Consumers	X	Connect				
		5. Disconnection /		apparat	6. Installation of Equipment & X apparatus of Consumer			
_		7. laterraptions	X	8. Meterin	3. Metering 10.Quality of Supply & GSOP			
5		9. New Connection 11. Security Deposit / Interest	X	12.Shifting	0.Quality of Supply & GSOP 2.Shifting of Service Connection & equipments			
		13. Transfer of Consumer	X		Fluctuatio	ons	7	
		15. Other (Specify) -X						
6	Section(s) of Electricity Ac	Act, 200? icyalwari						
7	OERC Regulation(s) with	n 1. OERC Distribution (Conditions of Supply) Code,2019 V						
,	Clauses	2. OBRC Distribution (Licensee's Standard of Performance						
		2 A State of Business) Regulations, 2004						
		4. Odisha Orio Code (OGC) Regulation, 2006  5. OERC (Ferms and Conditions for Determination of Tariff						
		6. Others						
8	Date(s) of Hearing	25.00 20 4						
9	Date of Order	30/12/24						
10	Order in favour of	Complainant V Respondent Others						
11	Details of Compensation NIL awarded, if any.							

lace of Camp: SDO Office, Kuchinda

**Appeared** 

For the Complainant- Alekha Bagh

Represented by Anita Bugh

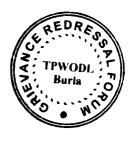
For the Respondent - SDO(E), Kuchinda, TPWODL, Jharsuguda.



Alekha Bagh C/O Anna Bagn At/Po-K.Jamankira Dist- Sambalpur. Consumer No.- 4132-3501-0645

**VRS** 

SDO (E), Kuchinda, TPWODL, Jharsugada



**OPPOSITE PARTY** 

**COMPLAINANT** 

The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Compraint handing procedure) and hence, the copy of the application is enclosed herewith and keeping the application in original for maintenance of records by this Forum and the opposite party is instructed to take up the matter to resolve the grievance at their level with the direction to submit the compliance to this Forum within one month. Although the opposite party has submitted the PVR but mentioned nothing as discussed & stated during hearing, also has not submitted the W/S in this case. To avoid further delayed & to deliver the justice the opposite party is hereby directed to resolved the dispute w.r.t law & regulation.

Hence the instance case petition is hereby dropped.

Accordingly, the case is disposed of.

(B.Mahapatra)

Co-opted Member Grievance Redressal Porum

Grievance Redressal Forum

(A.K.Satpathy)

President

WODE, Burla - 768017 Grievance Redressal Forum Grievance Redressal Forum Alekha Bagh, C/O-Anita Bagh, TPWOD Jar Battkira, 76801 Sambalpur TPWODL, Burla - 768017 Grievance Redressal Forum

Sub-Divisional Officer (Elect.) Kuchinda, TPWODL, Jharsuguda with the direction to serve one copy of the order to the Complainant/Consumer.

3. Executive Engineer (Elect.), JED, TPWODL, Jharsuguda.

4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubareswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website www.orierc.org under the "head "Cases->"GRF".

GRIEVANCE REDRESSAL FORUM, Qtr. No-SD 6/2, Sourav Vihar, Near NSC College, BURLA-768017. E-mail: grf.burla@tpwesternodisha.com GRIEVANCE REDRESSAL FORUM Received Complaint No. *No....* Dt..... TPWODL, Burla The name, detail address and telephone no/mobile no. of the complainant with consumer no. **(1)** 4132 3501 0645 Helsha Bugh a AT/po-K. Jamankina Pin-768227 Mob. 8280961573 The local office, designation and detailed address of the officer, against whose action/ (2) inaction, the complaint is being filed.

The facts of the complaint (may enclose copy of the latest representation to the concerned **(**3) officer of the Licensee; action taken or inaction).

ESO- Kusumi, SDO-Kanchinda

न्तास्त्र अप्रिल्ट विश्वास्त्य स्त्रेम् यत्यर्गित एएके यात्रि, 

(4)

- Any interim relief sought for, pending final decision. (5)
- Whether the subject matter of the case is pending adjudication in Hon'ble High Court, (6) Consumer Forum or any other Court. If so please give details.
- Date of filing complain in the office of ESO/SDO/EE (Documentary evidence to be (7)veribal complaint to yourcrelf
- Complain no. allotted by the office of ESO/SDO/EE, if any. (8)

Place: - Sambalpur Date: -

And bagh
Signature of the Applicant

Daughutett of Consumer